

# Summary box

## The Co-operative Bank smile Gold credit card

Important information regarding your credit card



### Summary box

The information contained in this table summarises key product features and is not intended to replace any terms and conditions. It is important you read the full terms and conditions carefully.

#### smile Gold credit card

%APR		15.8% APR for smile current account	21.9% for customers without a smile current account												
Other interest rates	Monthly rate	<ul style="list-style-type: none"> <li>• Purchases 1.227%</li> <li>• Cash transactions 2.071%</li> <li>• Balance transfers* 1.227%</li> </ul>	<ul style="list-style-type: none"> <li>1.664%</li> <li>2.071%</li> <li>1.664%</li> </ul>												
	Annual rate	<ul style="list-style-type: none"> <li>• Purchases 15.8%</li> <li>• Cash transactions 27.9%</li> <li>• Balance transfers* 15.8%</li> </ul>	<ul style="list-style-type: none"> <li>21.9%</li> <li>27.9%</li> <li>21.9%</li> </ul>												
Interest-free period	<ul style="list-style-type: none"> <li>• Up to 56 days on new purchases if you pay your balance in full by the due date (including any promotional balances).</li> <li>• There is no interest-free period for cash withdrawals or balance transfers (unless you have a 0% promotional or introductory offer period).</li> </ul>														
Interest charging	<p>If you don't pay your balance in full, we will charge you interest from the date we add the transaction or charge to your account, taking into account any payments and/or refunds that have been received. So the longer it takes you to pay back the balance, the more interest you'll pay - until you've paid off your balance in full. The period over which the interest is charged will be as follows:</p> <table border="0"> <thead> <tr> <th></th> <th>From</th> <th>Until</th> </tr> </thead> <tbody> <tr> <td>• Purchases</td> <td>Date the transaction is applied to your account</td> <td>Repaid in full</td> </tr> <tr> <td>• Cash transactions</td> <td>Date the transaction is applied to your account</td> <td>Repaid in full</td> </tr> <tr> <td>• Balance transfers*</td> <td>Date the transaction is applied to your account</td> <td>Repaid in full</td> </tr> </tbody> </table> <p>No interest will be charged on default charges. Your estimated interest is the amount you will be charged on your next statement, assuming that you make a minimum payment by the due date, make no more transactions before the next statement and don't change your statement date.</p>				From	Until	• Purchases	Date the transaction is applied to your account	Repaid in full	• Cash transactions	Date the transaction is applied to your account	Repaid in full	• Balance transfers*	Date the transaction is applied to your account	Repaid in full
	From	Until													
• Purchases	Date the transaction is applied to your account	Repaid in full													
• Cash transactions	Date the transaction is applied to your account	Repaid in full													
• Balance transfers*	Date the transaction is applied to your account	Repaid in full													
Allocation of payments	<p>If you pay less than the total amount owing, we will use that payment to reduce your higher interest-rate balances first (such as cash withdrawals), before your lower interest-rate balances (such as purchases). If some amounts are charged at the same interest rate, we'll apply your payment to the oldest amounts first. However, if you have more than one promotional offer at the same rate, we'll apply your payment to balances on promotional offers that started first, even if you have older transactions on a promotional offer that started later.</p>														
Minimum repayment	<p>Your monthly minimum payment will be one of the following, whichever is the highest amount:</p> <ul style="list-style-type: none"> <li>• 2% of the total balance on your statement (including interest and charges);</li> <li>• £5; or</li> <li>• the sum of (i) interest for the period from your last statement, (ii) any charges and (iii) 1% of the total balance on your statement (excluding interest and charges).</li> </ul> <p><b>If you only make the minimum payment each month it will take longer and cost more to clear your balance.</b></p>														
Credit limit	Minimum credit limit of £300, maximum credit limit subject to status.														
Fees	No annual fee.														
Charges	<ul style="list-style-type: none"> <li>• Cash fee (including travellers cheques, foreign currency and gambling) 3% of value, minimum of £3</li> <li>• Copy statement £2.50 (capped at £10)</li> </ul>														
Foreign usage	<p>Payment Scheme Exchange Rate</p> <p><b>One or more of the following will apply:</b></p> <ul style="list-style-type: none"> <li>• Currency conversion charge (including travellers cheques, foreign currency and gambling transactions)</li> <li>• Non-sterling cash fee</li> </ul>	<p>Transactions are also converted into sterling using the Visa Scheme Exchange Rate which can be found at <a href="http://smile.co.uk/travel">smile.co.uk/travel</a></p> <p>2.75% of transaction</p> <p>3% of value, minimum of £3 Charged in addition to the currency conversion charge when withdrawing cash overseas.</p>													
Default charges	<ul style="list-style-type: none"> <li>• Late payment (payment received after the due date) £10</li> <li>• Exceeding credit limit £10</li> <li>• Uncleared payment cheque/Direct Debit £10</li> </ul>														

\*Balance transfers are available up to 95% of your credit limit only, and are not permitted from other credit cards issued by The Co-operative Bank p.l.c. The interest rate on balance transfers is set out in the summary box above.

**Please call 03457 212 212\* (8am to 6pm Monday to Friday and 9am to 5pm Saturday and Sunday) if you would like to receive this information in an alternative format such as large print, audio or Braille.**

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No.121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No.990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.

\*Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02. Calls may be monitored or recorded for security and training purposes.

Information correct as at 09/2023.